

UC20&UC15&EC20&EC21&EC25

Windows USB Drivers

Installation Guide

UMTS/HSPA/LTE Module Series

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About the Document

History

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1.0	2015-02-27	Carl YIN	Initial
1.1	2015-07-02	Arno WANG	Changed the document name from "UC&EC Series" to "UC20&UC15&EC20"
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1 Introduction

This document illustrates how to install UC20&UC15&EC20&EC21&EC25 drivers on Windows systems via installation package. This installation package supports Windows XP, Windows Vista, Windows 7 and Windows 8 systems. This document introduces the procedure on Windows 7 system as an example.

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2 Install Driver

This chapter mainly describes how to install UC20/UC15/EC20/EC21/EC25 drivers by installation package.

Connect UC20/UC15/EC20/EC21/EC25 to PC by USB cable and press UC20/UC15/EC20/EC21/EC25's Power Key to start the module. If you have not installed any Quectel drivers on your system before, there would be a prompt about new device which indicates you to update the drivers. Please ignore the prompt and go to the next step.

The figure below shows that the system has not installed the driver.

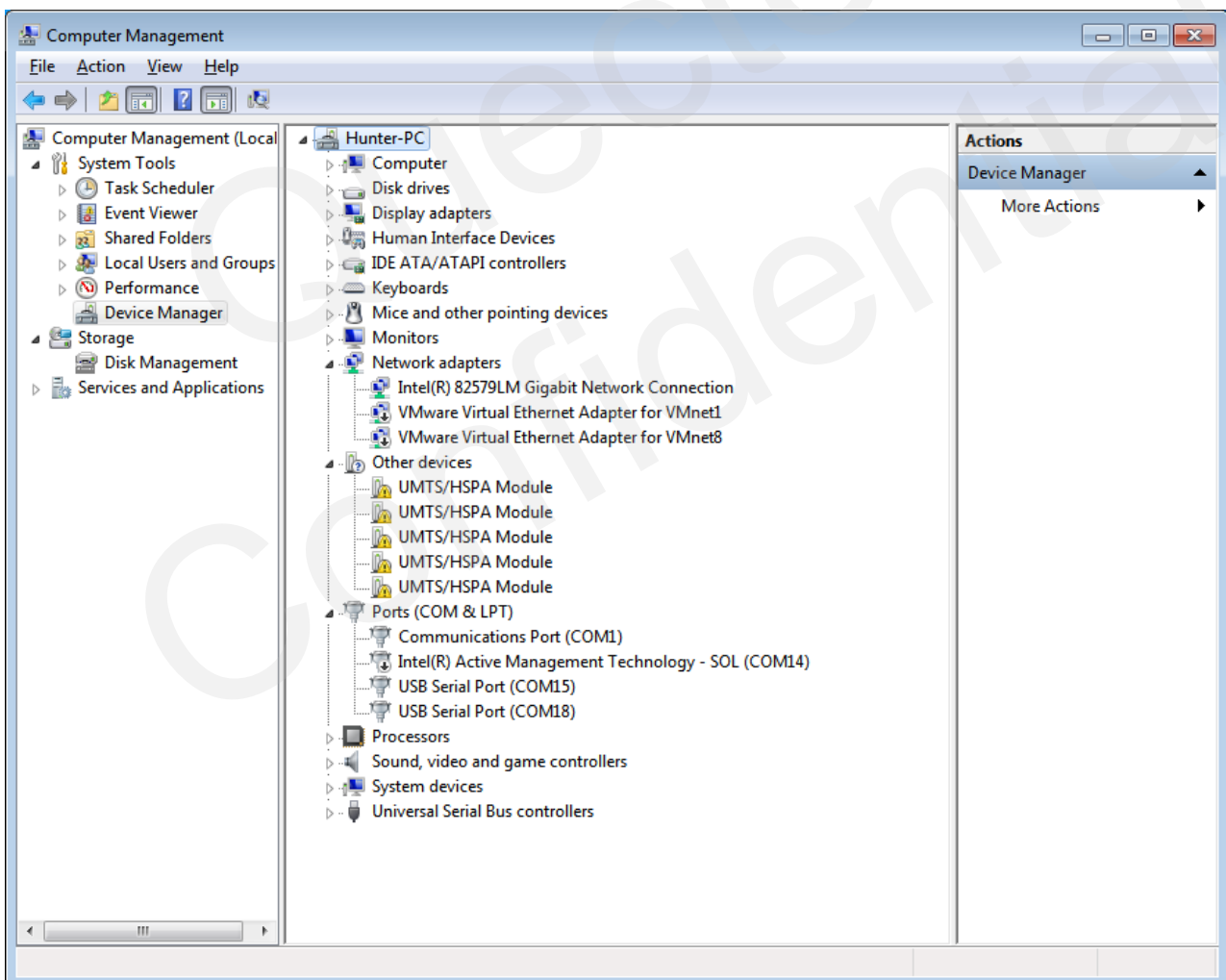


Figure 1: Driver Not Installed for UC20/UC15

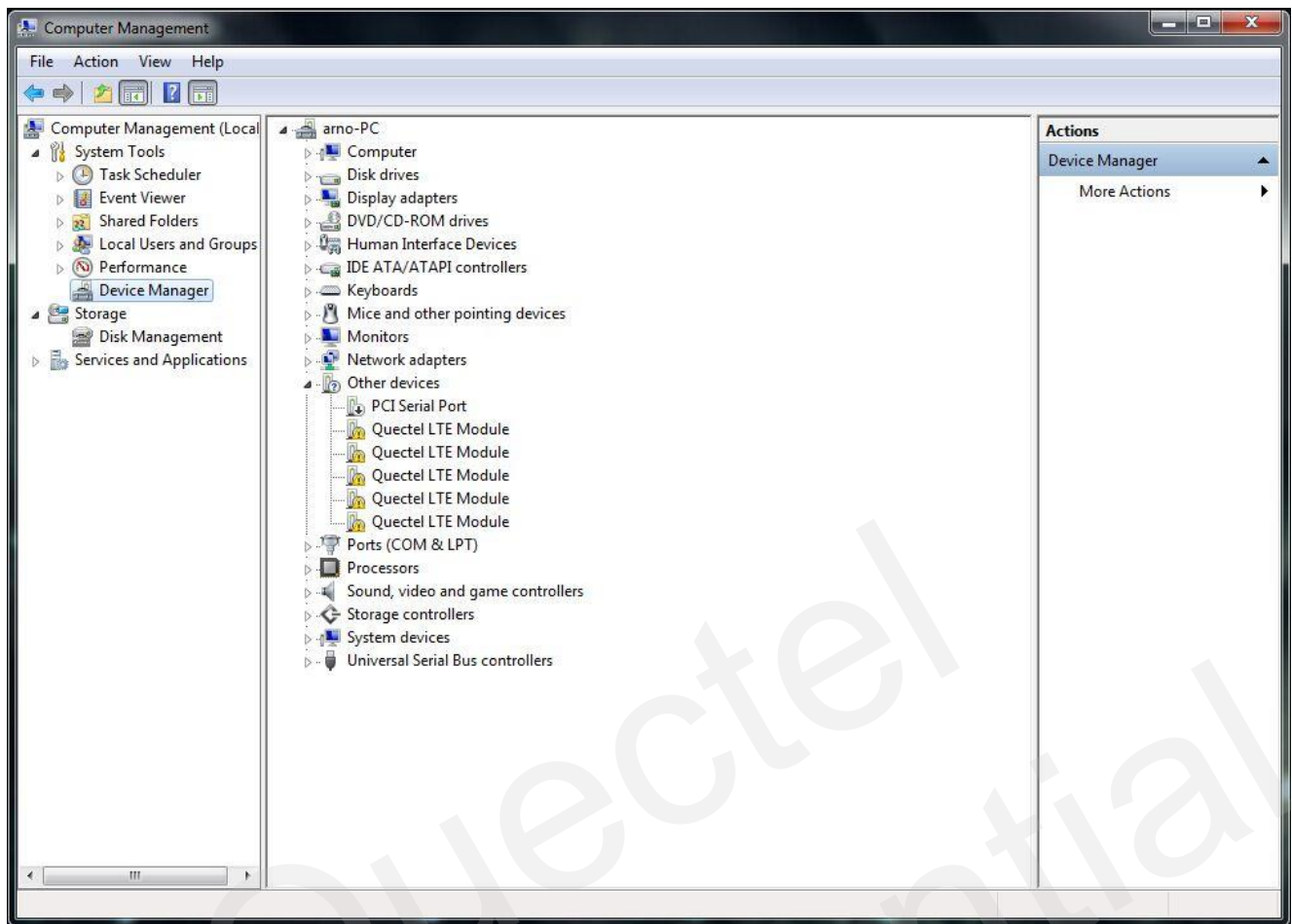


Figure 2: Driver Not Installed for EC20

NOTE

For Windows XP system, you must ensure the UC20/UC15/EC20/EC21/EC25 module has been connected to PC before installing the drivers.

2.1. Installation

Please get the latest installation package from disk equipped by Quectel or from Quectel technical support. This document takes the installation of “Quectel_USB_Drivers_for_UC20&UC15&EC20_V1.1.zip” as an example, and the details are shown as below.

1. Check Installation Setting

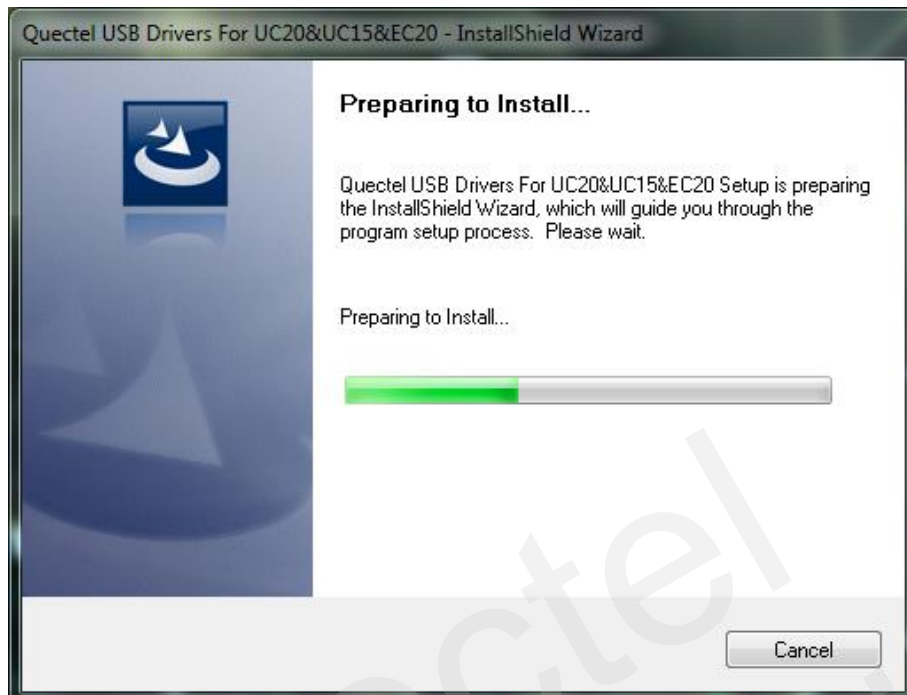


Figure 3: Confirm Installation

2. Choose Destination Location

If you do not want to change the default location, please click “**Next**” directly to go on.

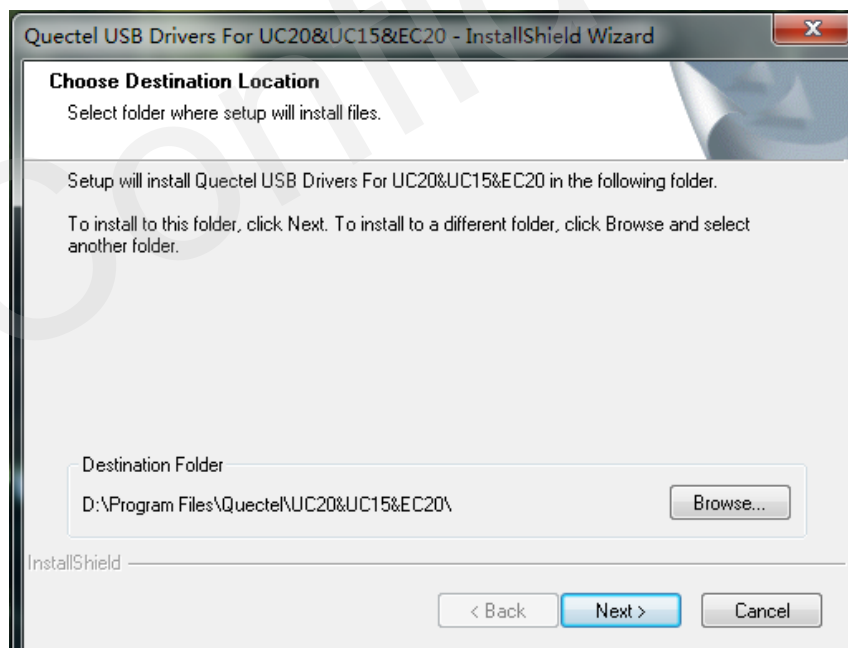


Figure 4: Choose Destination Location

3. Prepare Driver Files Needed for Installation

Click “**Next**” to go on, as shown below.

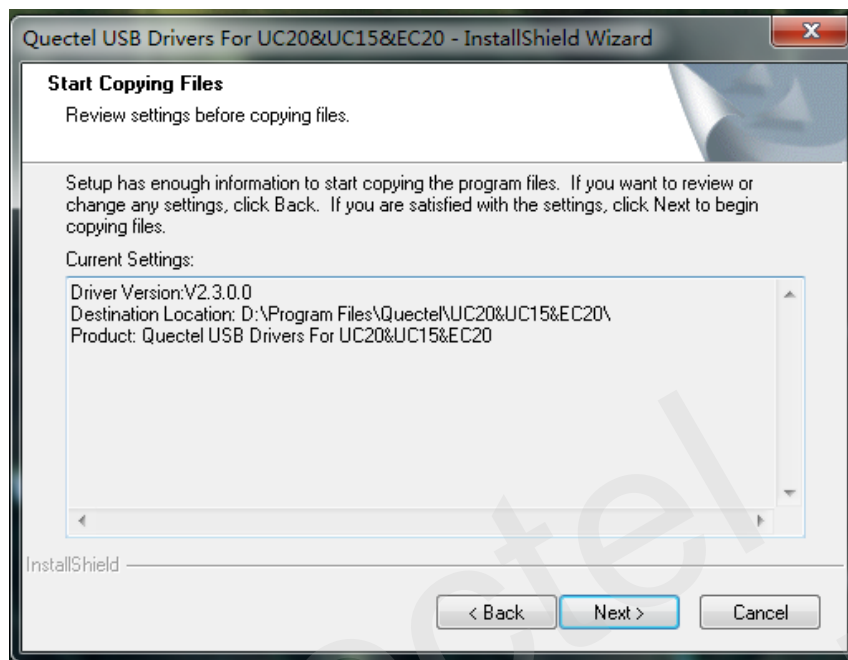


Figure 5: Copying Files

4. Automatic Installation

It may take some time to install the drivers, please wait patiently for the process to complete.

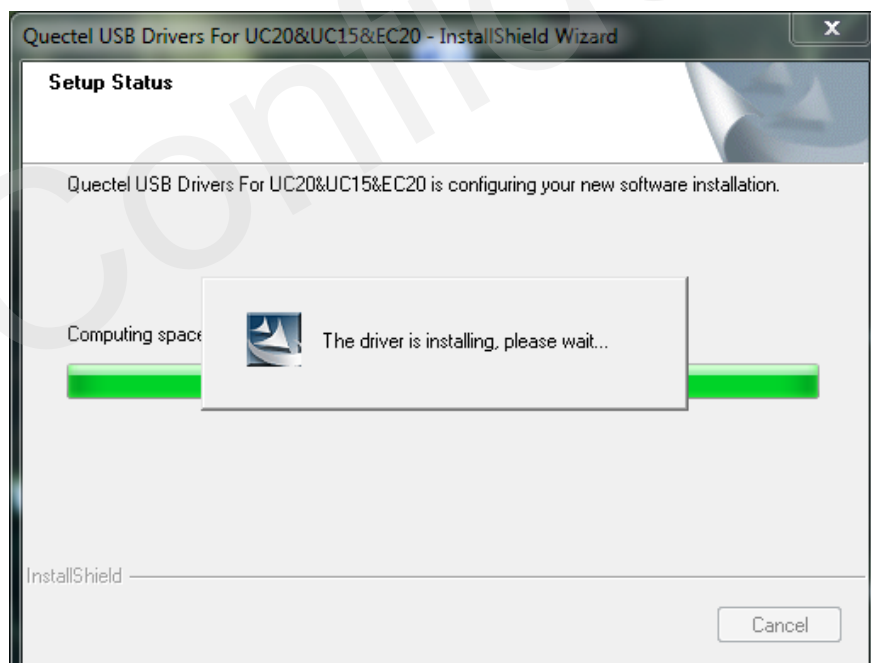


Figure 6: Automatic Installation

5. Complete Installation

The drivers have been installed completely, shown as below.

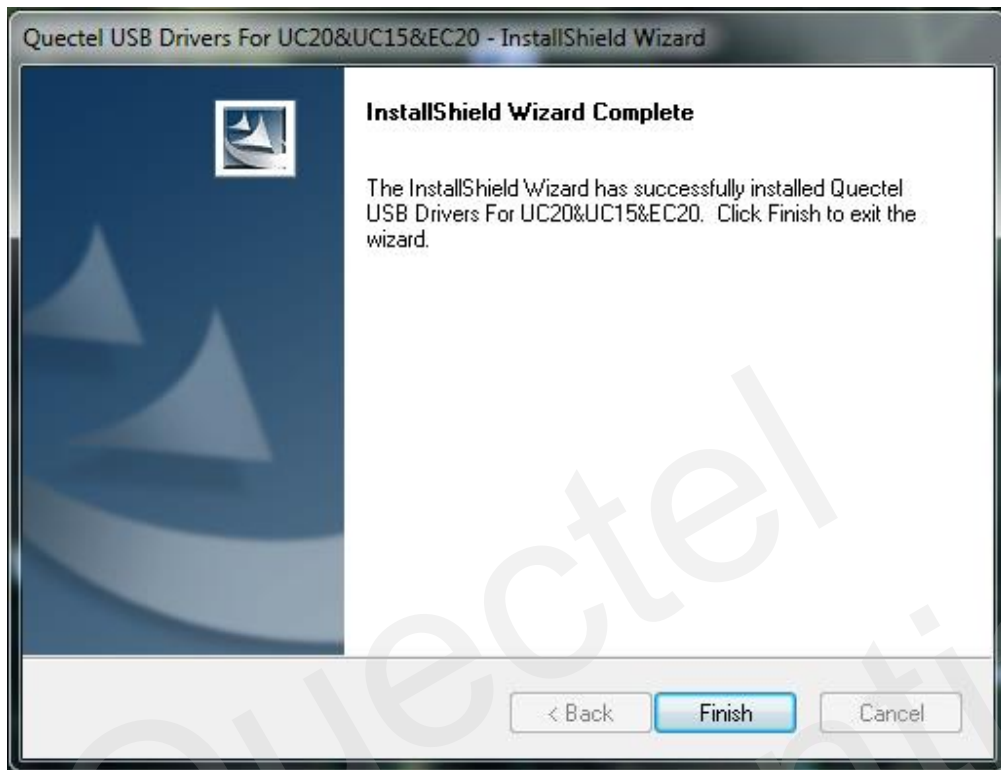


Figure 7: Complete Installation

Click **“Finish”** to complete the installation. You can check the installation result through Computer Management.

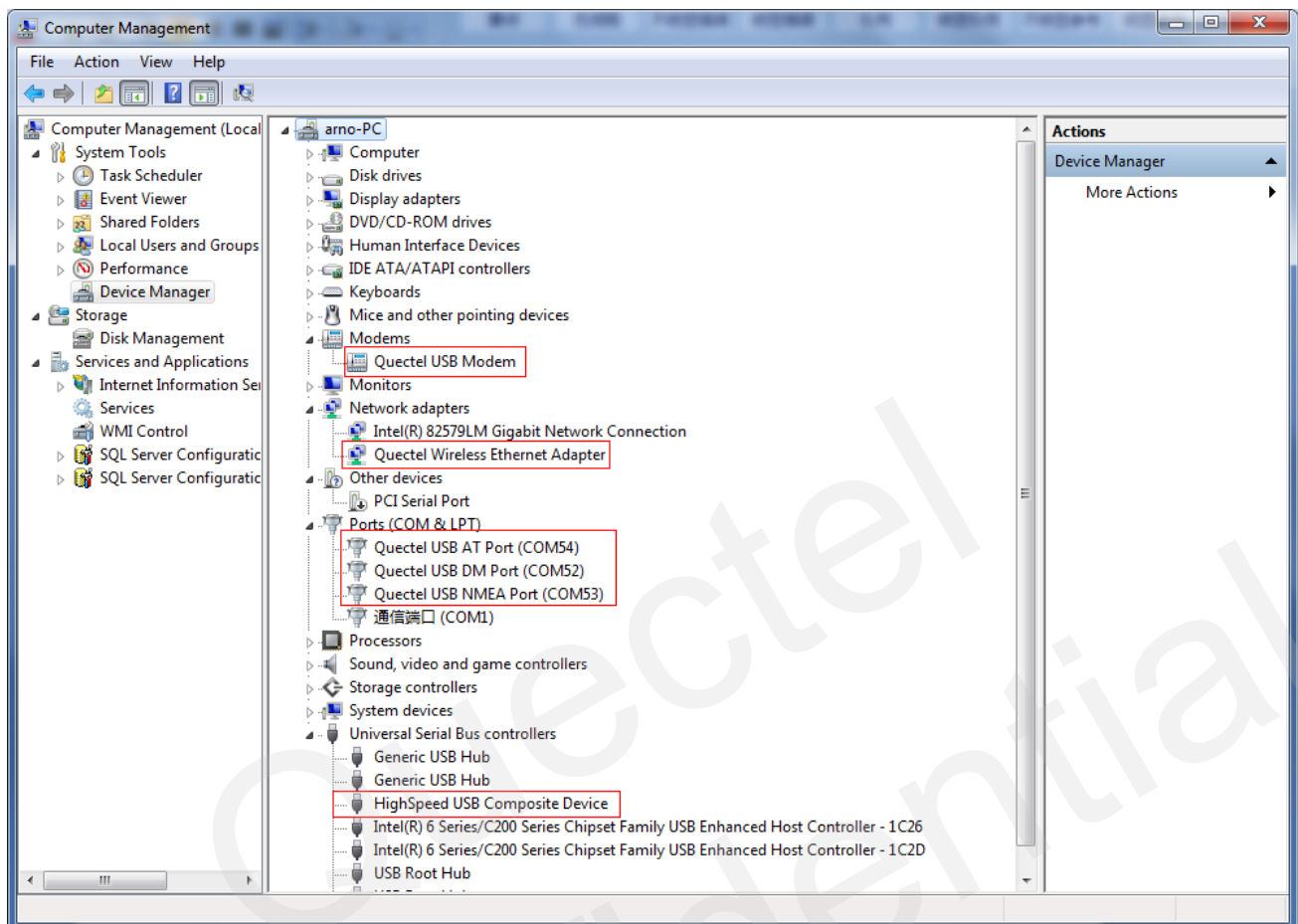


Figure 8: Check Installation Result for UC20

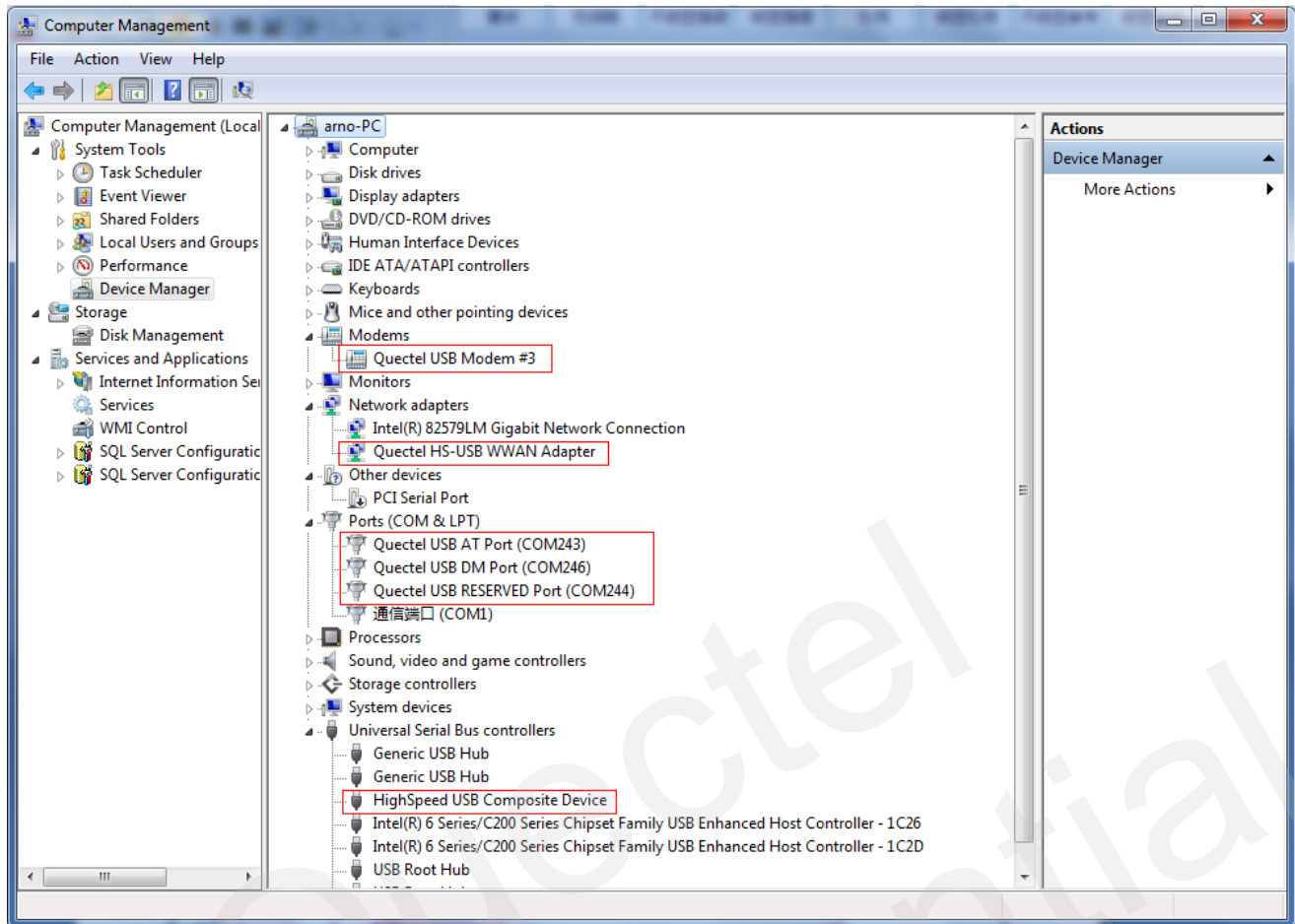


Figure 9: Check Installation Result for UC15

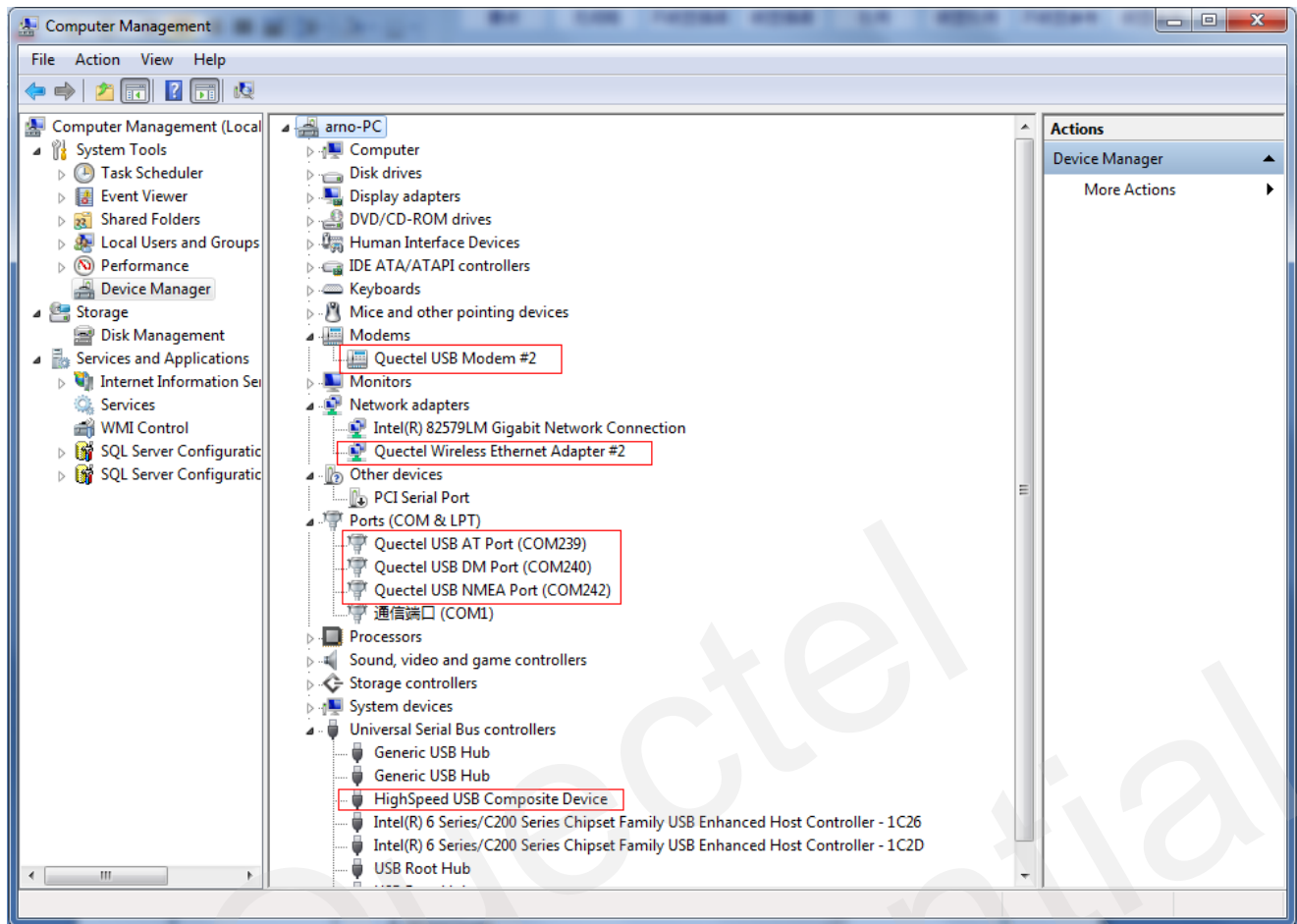


Figure 10: Check Installation Result for EC20

2.2. Test

After the drivers have been installed, you can test whether the drivers can work normally or not by QNavigator. Please refer to the following figure:

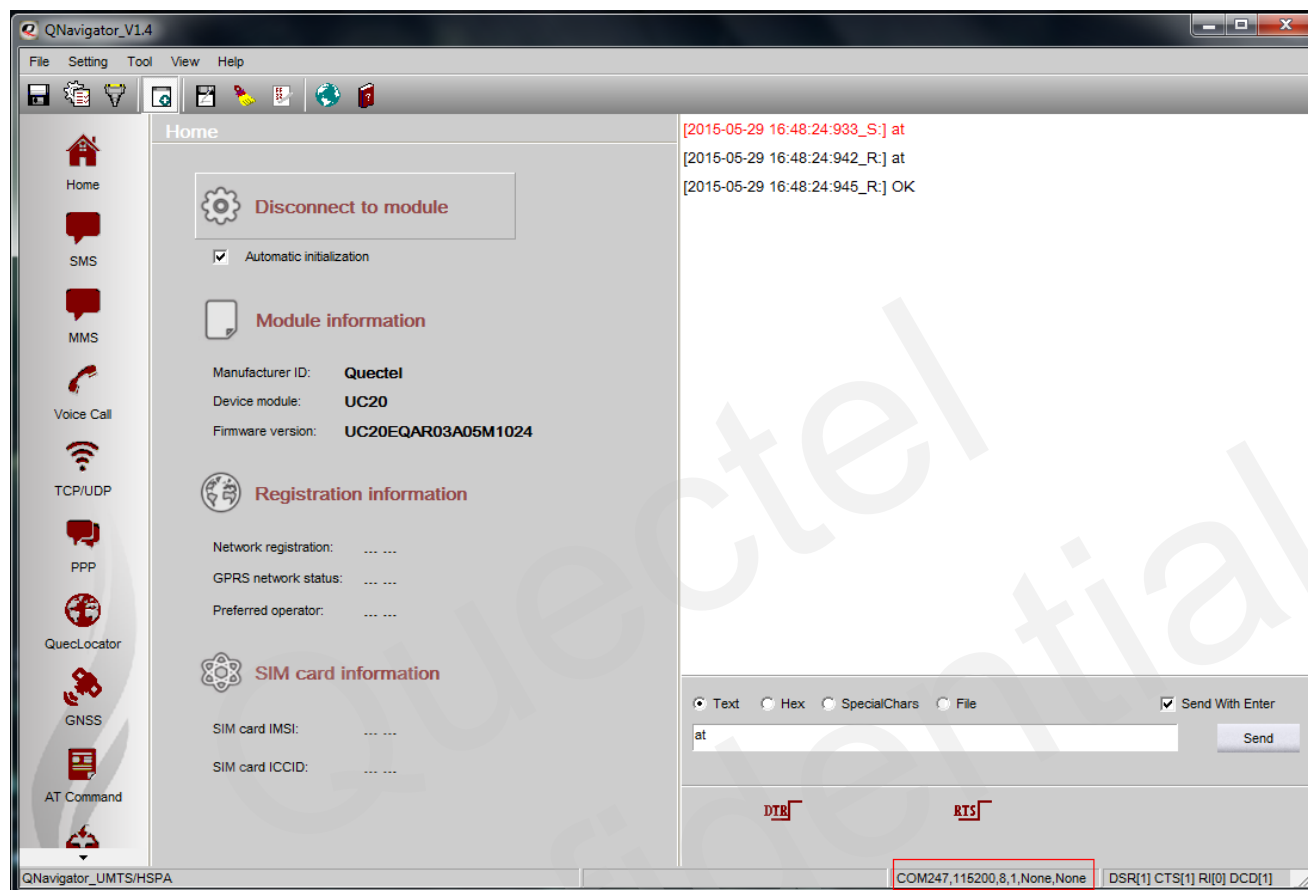


Figure 11: Port Testing Program

3 Uninstall Driver

This chapter mainly provides the ways to uninstall UC20/UC15/EC20/EC21/EC25 drivers. The uninstallation can be realized by re-operating installation package or adding/deleting program on Control Panel. By taking as an example, this document introduces using the latter method to uninstall the “Quectel USB Drivers for UC20&UC15&EC20”.

3.1. Uninstallation

1. Choose Driver

Enter Control Panel and choose the installed driver, then click “**Uninstall**”, as shown below.

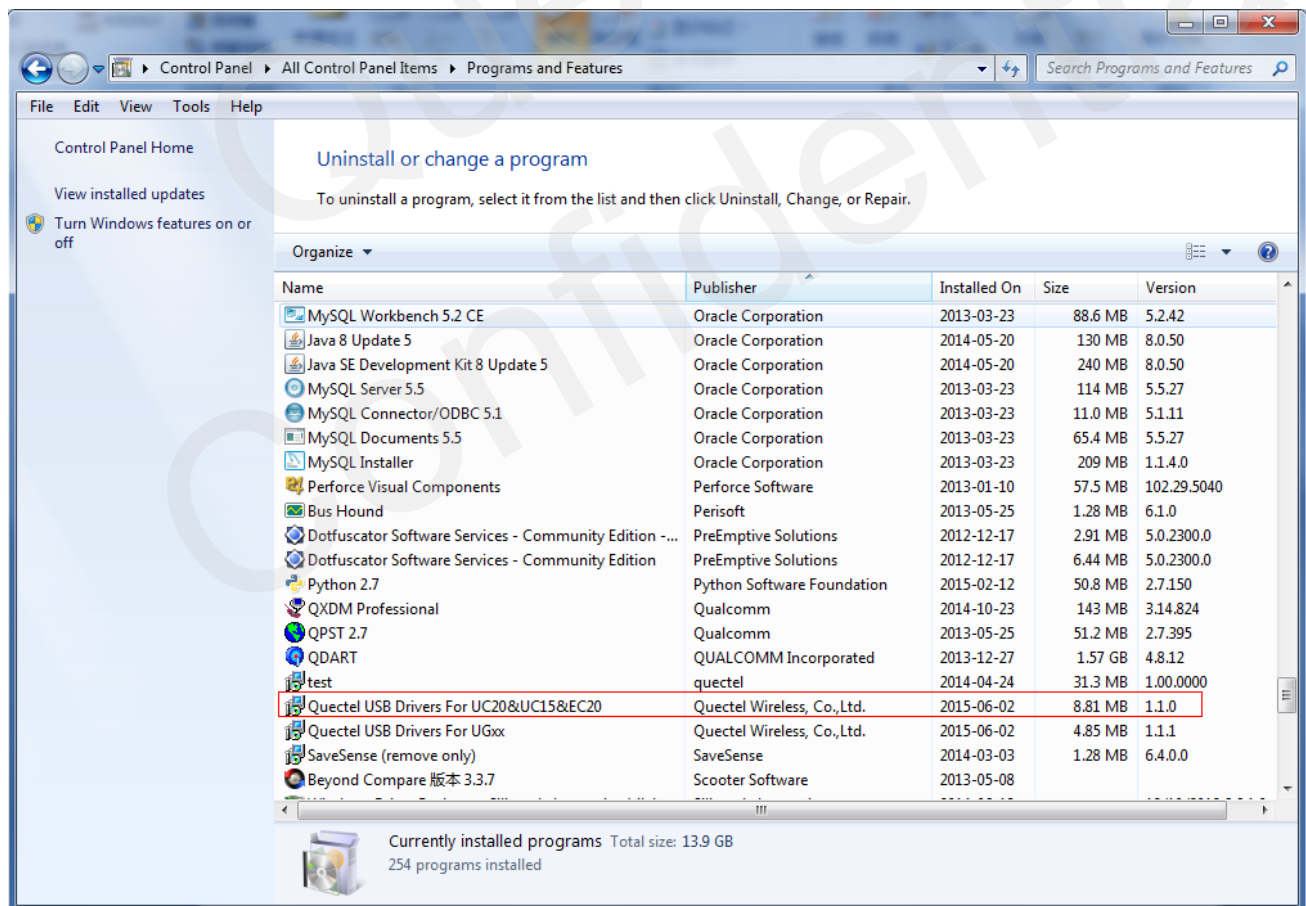


Figure 12: Choose Driver

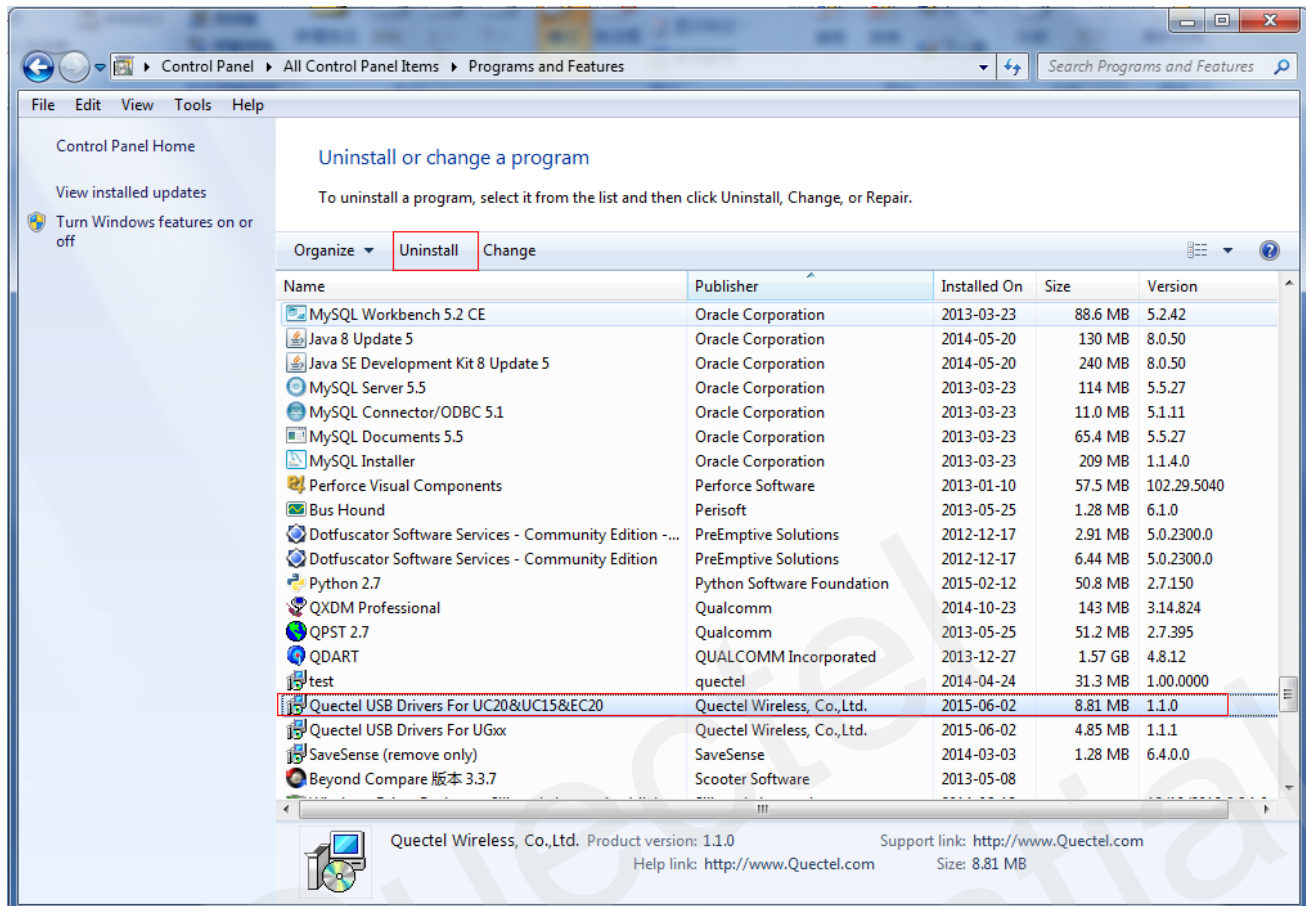


Figure 13: Uninstall Driver

2. Check Uninstallation Setting

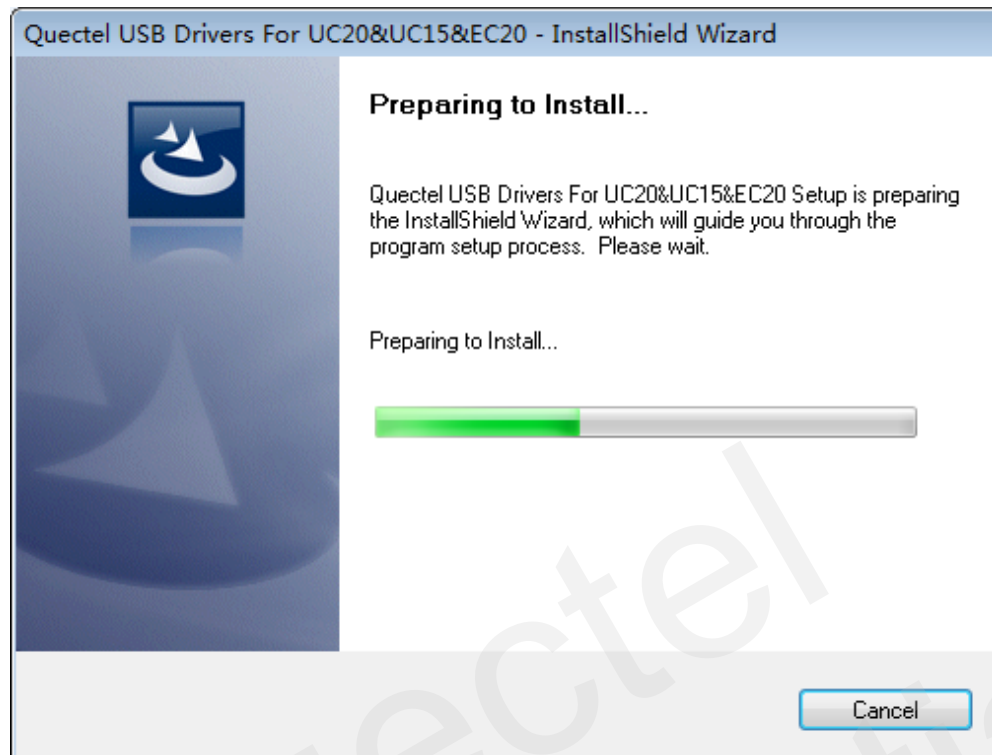


Figure 14: Check Uninstallation Setting

3. Confirm Uninstallation

Click **"Yes"** to confirm the uninstallation.

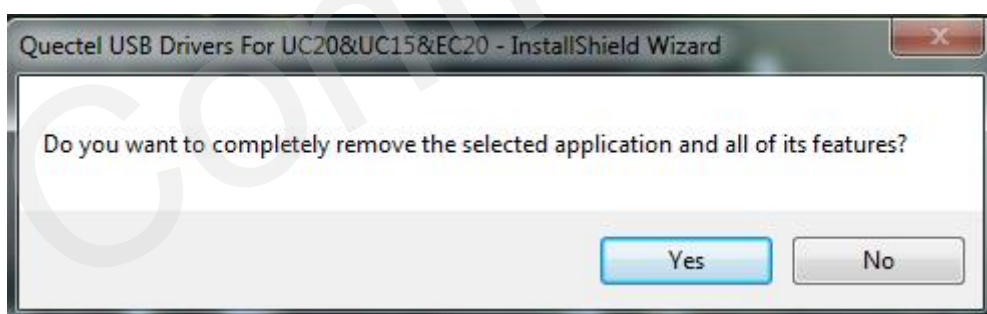


Figure 15: Confirm Uninstallation

4. Automatic Uninstallation

It may take some time to uninstall, please wait patiently for the process to complete.



Figure 16: Automatic Uninstallation

The drivers are uninstalling now, as shown below.

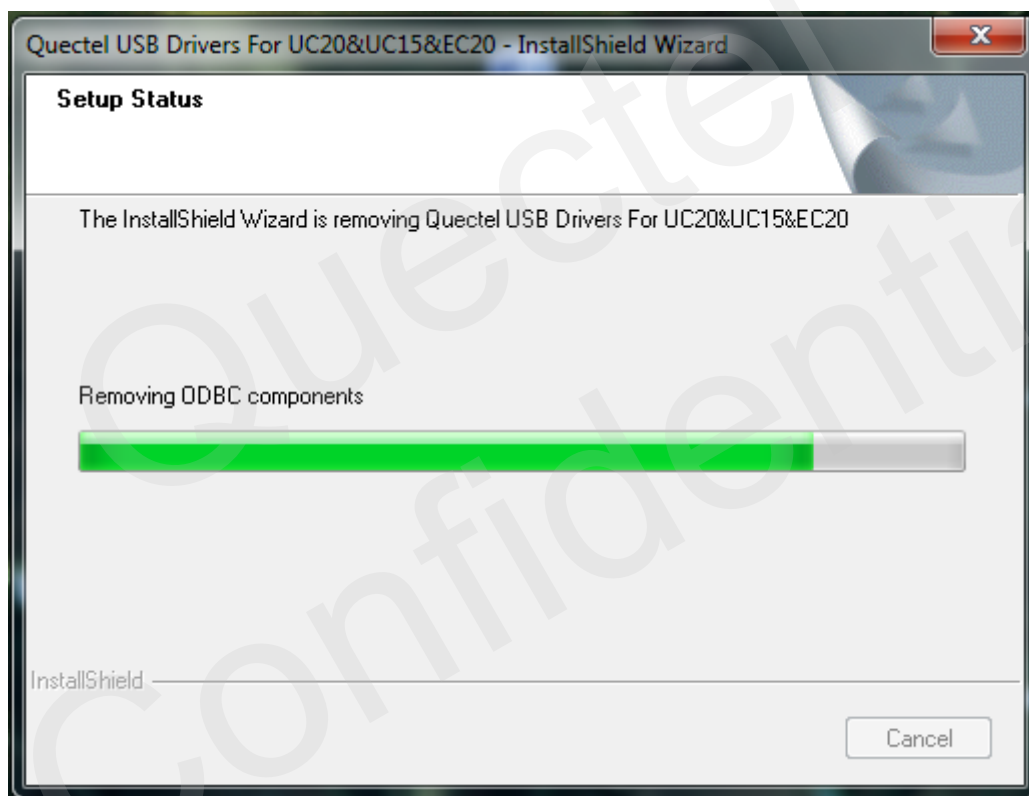


Figure 17: Removing Files

5. Complete Uninstallation

The drivers have been uninstalled completely, as shown below.

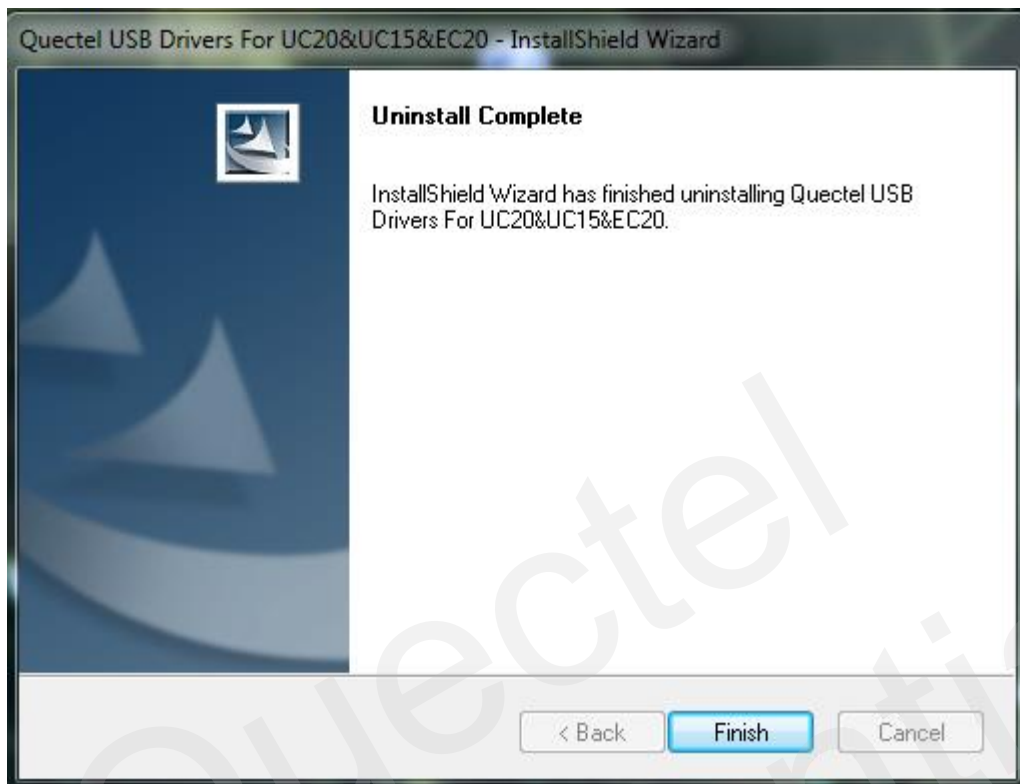


Figure 18: Complete Uninstallation

6. Check Uninstallation Result

After the drivers have been uninstalled, the device will switch to uninstalled status. You can check whether the drivers have been uninstalled successfully or not through Computer Management. Please refer to the figure below:

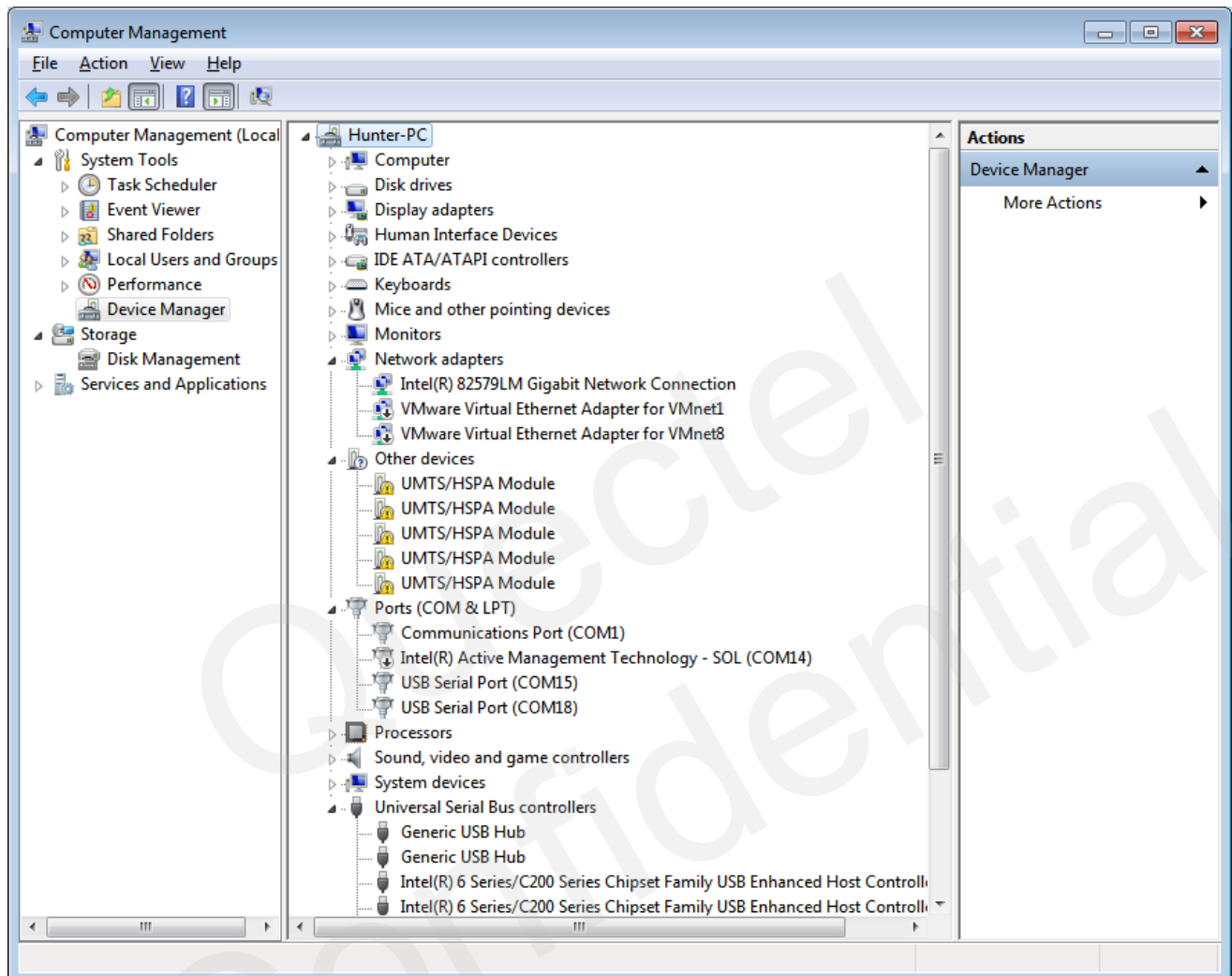


Figure 19: Check Uninstallation Result for UC20/UC15

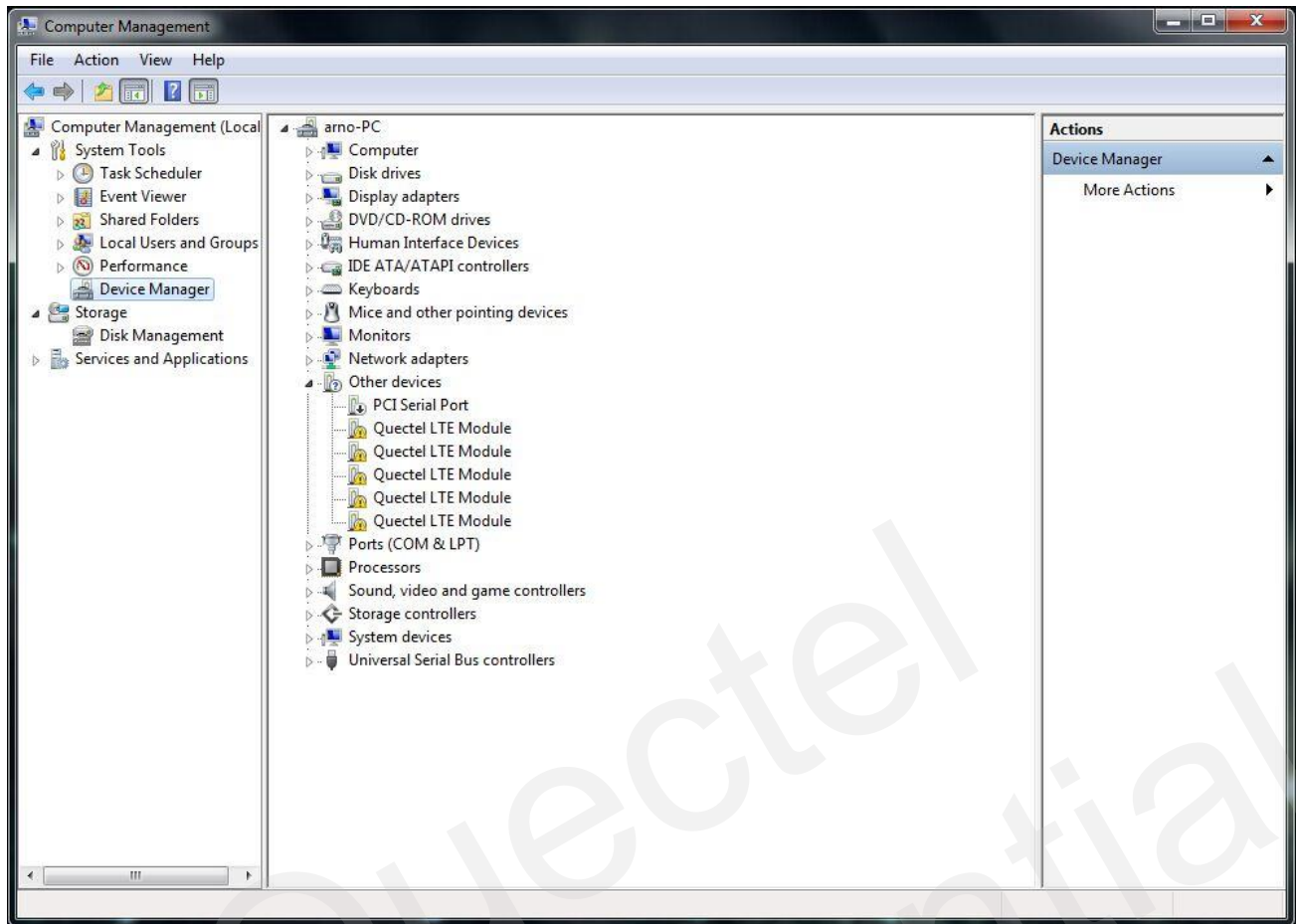


Figure 20: Check Uninstallation Result for EC20