## 如何重置 BIOS

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QOTOM CMOS 由一个 3.3V 电池备份数据,用于保留 BIOS 使用的系统信息和设置。 QOTOM CMOS is backed up by a 3.3V battery to retain system information and settings used by the BIOS.

CMOS 偶尔会进入需要重置的状态,以解决奇怪的问题。这些奇怪的问题可能是由不当关机或其他原因引起的。奇怪行为症状包括:

CMOS occasionally enters a state that requires resetting to solve strange problems. These strange problems may be caused by improper shutdown or other reasons. Strange behavior symptoms include:

- 1. 视频输出为黑色, 尽管设备已通电, 电源灯亮起;
- 1. The video output is black, even though the device is powered on and the power light is on.
- 2. 设备不通电, 指示灯不亮;
- 2. The device is not powered on and the indicator light is not on.
- 3. BIOS 锁定 (忘记 BIOS 管理员或用户密码);
- 3. BIOS lock (forgetting BIOS administrator or user password).
- 4. 直接启动到 BIOS, 设备无法识别任何连接的 SSD;
- 4. Directly boot to BIOS, the device cannot recognize any connected SSD.
- 5. 奇怪的性能问题。
- 5. Strange performance issues.

重置 CMOS 会将 BIOS 恢复为默认设置,有时可以解决这些类型的问题。

Resetting CMOS will restore BIOS to default settings, which can sometimes solve these types of problems.

## 重置 CMOS/BIOS, 操作如下:

Reset CMOS/BIOS as follows:



- 1. 断开设备电源;
- 1. Disconnect the power supply of the device.
- 2. 将 CLR\_COMS 跳线帽短接到 2-3, 然后再还原跳线帽;
- 2. Convert the CLR\_COMS Short circuit jumper cap to 2-3, then restore the jumper cap.
- 3. 如果主板无 CLR\_COMS, 请断开电池 30s 左右, 如果电量不足(小于 3V), 需要更电池;
- 3. If the motherboard does not have CLR\_ COMS, please disconnect the battery for about 30 seconds. If the battery is low power (less than 3V), it needs to be replaced.
- 4. 打开设备电源,设备启动时间会变长,期间会重启1-2次,这是正常现象;
- 4. Turn on the device power, the startup time of the device will be longer, and it will restart
- 1-2 times during this period, which is a normal phenomenon.
- 5. 如果故障依然存在, 请联系售后, 需要更高级的故障排查。
- 5. If the fault still exists, please contact the after-sales service for more advanced troubleshooting.